

# Spring Into Quality

## Symposium for Health Care Providers

Thursday, March 4, 2010

Primo West Banquet and Conference Center  
2353 Perry Road  
Plainfield, Indiana

### Learn Improved Techniques to Solve the Big Issues You are Facing

Unleash the collaborative potential to participate in larger-scale healthcare action research based on both organizational and community needs.

#### Agenda

8:00 a.m.	Registration, Continental Breakfast, and Network with Exhibitors
8:30 a.m.	General Session Begins
11:30 a.m.	Lunch - Network with Exhibitors
12:15 to 12:45 p.m.	Scavenger Hunt with Exhibitors - <b>\$100 CASH PRIZE!</b>
4:00 p.m.	Closing and Adjournment

#### What you will take away from this interactive day:

Learn Liberating Structure techniques from the Plexus Institute to assist you in the following.

- Connecting and networking with others who are facing the same challenges you are.
- Practicing new ways of engaging staff at all levels in solving intractable problems using methods that you can apply to a critical issue you need to tackle in your organization.
- Creating an action plan for your own organization with small, immediate steps that will enable you to start making progress on the big changes needed.
- Building capacity for your organization developing leadership roles to tackle complex problems.

#### Presenters

##### Lisa Kimball, President, Plexus Institute

She is an entrepreneur with more than 30 years experience as an organizational consultant with business, government and non-profit organizations. As CEO of Metasystems Design Group and Executive Producer of Group Jazz, she supported the efforts of teams, task forces, communities and organizations and specialized in helping them leverage the power of new technology and social media.

##### Health Care Excel

The Indiana Medicare Quality Improvement Organization will provide an update on their Care Transitions project.

#### Who Should Attend

- Organizational leaders
- Managers
- Front-line healthcare professionals

*Bring your facilities challenges that are keeping you awake at night.*

**Register Online:**  
[www.indianaruralhealth.org](http://www.indianaruralhealth.org)

