



FREQUENTLY ASKED QUESTIONS

Indiana Medicaid and Pregnancy

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What is Medicaid?

Medicaid is a program jointly funded by the state and Federal governments, and offers free or low-cost health insurance to low-income adults, children, parents, caretakers, pregnant women, aged, blind, and disabled. There are a variety of Indiana Health Coverage Programs (IHCP) available through Medicaid. Because each of these programs serve unique populations, different eligibility factors may apply.

What are the IHCP options for pregnant women?

Indiana provides coverage to pregnant women through two programs: 1) **Hoosier Healthwise** (HHW): Indiana's Children's Health Insurance Program (CHIP) for children, birth up to age 19, and for pregnant women; and 2) **Healthy Indiana Plan** (HIP): Indiana's Medicaid program for healthy adults ages 19-64.

Pregnant women in Indiana may be eligible for health coverage through either Hoosier Healthwise or the Healthy Indiana Plan. Both programs offer benefit plans that will cover medical care at little to no cost to the member.

What are the eligibility factors for a pregnant woman to receive health coverage through one of these IHCP?

As with all IHCP's, certain eligibility factors apply. These requirements and eligibility factors may include, but are not limited to:

1. Indiana residency
2. Age
3. Income, including earned and unearned
4. Citizenship/Immigration status
5. Information regarding current insurance coverage
6. Information regarding pregnancy (example: confirmed pregnancy by healthcare provider)

Can a non-citizen pregnant woman apply for Hoosier Healthwise or Healthy Indiana Plan?

To be eligible for an IHCP program, individuals must be a United States Citizen, United States non-citizen national, or have qualified immigration status (Example: five years lawful permanent residency). Our team of licensed Indiana navigators can assist those with questions or uncertainty regarding immigration status.

For non-citizens whose immigration status does not meet the requirements to obtain health coverage through an IHCP, one can apply for limited service coverage. In October of 2019, IHCP added a new package to expand benefits for qualifying immigrants: "Package B-Emergency Services Only Coverage with Pregnancy Coverage." Package B will cover prenatal and postpartum services in addition to emergency services only, which includes labor and delivery. Please ask one of our licensed Indiana navigators for more information.

What if a pregnant woman makes too much money in Indiana to qualify for an IHCP? What are the options?

Medicaid program eligibility is based on one's household size and income received by that household. If income exceeds the eligibility requirement to enroll into an IHCP, the Health Insurance Marketplace may be considered. Available through HealthCare.gov, Marketplace is an option for those who are not offered health insurance through

their job, or who do not qualify for an IHCP or other programs, such as CHIP or Medicare. Our team of Indiana navigators will assist with eligibility factors regarding income to evaluate the best options for obtaining health coverage.

How long will moms continue to receive pregnancy Medicaid after the baby is born?

Pregnancy benefits for those enrolled in HHW or HIP will end 60 days after pregnancy ends. It is recommended that moms notify their HHW or HIP health plan ***as soon as possible*** to report the end of pregnancy to avoid any lapse in coverage. Our team of Indiana navigators can assist moms with this process.

Will a newborn automatically be enrolled into Medicaid?

For moms currently enrolled in Medicaid, it is recommended that the birth of a newborn is reported ***immediately*** to the Division of Family Resources (DFR) to ensure enrollment into HHW. Our navigators can assist with completion and understanding of the newborn's enrollment process.

For moms not currently enrolled in Medicaid at the time of delivery, what are health coverage options for a newborn in Indiana?

Medicaid and CHIP (HHW) are programs providing no-cost or low-cost health coverage for Indiana children. As with all IHCP's, eligibility factors apply.

If the family of a newborn does not meet the eligibility requirements to receive Indiana Medicaid or CHIP (HHW), and employer-sponsored health insurance is not an option, the Health Insurance Marketplace may be considered. The Marketplace open enrollment period for 2021 plans is November 1-December 15, 2020. Although pregnancy is not a qualifying event to enroll into a plan outside of the open enrollment dates, the birth of a child is a qualifying event for a special enrollment through a Marketplace plan.

What if mom goes back to work a few months after baby is born and makes too much money to be eligible for no-cost Hoosier Healthwise? Will their baby lose benefits?

When a baby is born to a mother on Medicaid, it is recommended that the mother call the DFR ***as soon as possible*** to report the end of the pregnancy. The newborn should automatically be enrolled into HHW Package A for one year. About 90 days prior to the one-year anniversary date of enrollment, families will be notified by mail of their annual redetermination (re-enrollment) requirement. If income exceeds the no-cost HHW Package A requirements at that time, baby may still qualify for CHIP low-cost coverage Package C. Our team of Indiana navigators can assist with eligibility requirements for both Package A and Package C.

Important Things to Remember

- Eligibility requirements for programs can and do change. The information provided above is current as of the date this document was produced.
- Our navigators will consider each person's unique situation on a case-by-case basis. Extenuating circumstances may require additional research and/or documentation beyond what is traditionally requested.
- A Managed Care Entity (MCE) such as MHS, MDWise, etc., needs to be chosen by HHW members. Important factors to consider when choosing an MCE include provider networks, special programs, and enhanced services offered by the MCE. See the "Hoosier Healthwise Plan Summary" at the end of this document for details.
- If in doubt or unsure, please call us for assistance in finding the best solution for your clients.

Eligible Supporting Documents & Forms for Medicaid/CHIP Enrollment in Indiana

Type	Documents
Proof of Identity	Social Security Card <ul style="list-style-type: none"> For new baby, application form can be used Valid Driver's License Student Photo ID
Proof of US Citizenship	Legal birth certificate <ul style="list-style-type: none"> For new baby, application form can be used Certificate of Naturalization Certificate of Citizenship US passport (with no restrictions)
Proof of Income	30-90 days of work or training Benefits received in last 30 days <ul style="list-style-type: none"> Social Security, SNAP, SSDI, veterans benefits, child support Most recent tax return Family and tax relationship information
Proof of Immigration Status	Permanent resident card <ul style="list-style-type: none"> I-551 "green card" or permanent visa Employment Authorization Card (EAD) <ul style="list-style-type: none"> I-766 red card, with 9-digit "A" number Documentation from Citizenship & Immigration Services <ul style="list-style-type: none"> When in doubt, provide whatever they have for inclusion with application.
Authorized Representative for Health Coverage form	"AR" – signed by client and navigator, included with other required documents
Authorization for Release of Case Status Information form	"Release" – signed by client and navigator, included with other required documents

- Can bring to in-person appointments;
- Can fax to navigator at 877-299-2520;
- Can upload to designated URL provided by navigator; or
- The client can deliver to local DFR office (in person, US Mail or fax).



Hoosier Healthwise Health Plan Summary

4/29/16 June 13, 2019 2:17 pm



Contact Information

Member Services: 866-408-6131
Pharmacy: 866-408-6131
Hospitals: www.anthem.com
Provider Services: 866-408-6132
Specialists – Other Providers: 866-408-6132
TTY/TDD: 866-408-7188

Hours of Operation

8 a.m. to 8 p.m. Monday–Friday
For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours/day – 7 days/week: 866-800-8780
TTY/TDD: 800-368-4424

Ride Services

844-772-6632 (TTY 866-288-3133) Anthem Hoosier Health-wise covers unlimited rides non-emergency rides up to 50 miles each way to covered services each year.

Website:

www.anthem.com

Co-Pays

Package C: Ambulance – \$10 Drugs \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.



Contact Information

Member Services: 844-607-2829
Pharmacy: 844-607-2829
Hospitals: 844-607-2829
Provider Services: 844-607-2829
Specialists – Other Providers: 844-607-2829
TTY/TDD: 800-743-3333

Hours of Operation

8 a.m. to 8 p.m. Eastern Time, Monday–Friday
For non-urgent calls, you can leave a message after hours.

Nurse on-call

24 hours/day – 7 days/week: 844-206-5947

Ride Services

1-800-508-7230
TTY/TDD: 1-844-607-2829
Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.CareSource.com

Co-pays

Package C: Ambulance – \$10 Drugs \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.



Contact Information

Member Services: 877-647-4848
Pharmacy: 877-647-4848
Hospitals: www.mhsindiana.com
Provider Services: 877-647-4848
Specialists – Other Providers: 877-647-4848
TTY/TDD: 800-743-3333

Hours of Operation:

Member and Provider Services:
8 a.m. to 8 p.m. Eastern Time, Monday–Friday

Referrals and Authorizations:

8 a.m. to 5 p.m., closed for lunch from Noon to 1 p.m. Eastern Time

MHS Disease Management:

8:30 a.m. to 5 p.m. Eastern Time. After hours, you can leave a message.

Nurse on-call

24 hours/day – 7 days/week: 877-647-4848

Ride Services

877-647-4848
TTY/TDD: 800-743-3333

Free unlimited transportation to doctor/dental/vision visits, WIC appointments, pharmacy after a doctor visit and Medicaid re-enrollment visits. CHIP members receive emergency transportation services only.

Website

www.mhsindiana.com

Co-pays

Package C: Ambulance – \$10 drugs,
\$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time. Earn My Health Pays® rewards for participating.



Contact Information

Member Services: 800-356-1204 or 317-630-2831
Pharmacy: 800-356-1204 or 317-630-2831
Hospitals: www.mdwise.org
Provider Services: 800-356-1204 or 317-630-2831
Specialists – Other Providers: 800-356-1204 TTY/TDD: 800-743-3333 or 317-630-2831

Hours of Operation:

8 a.m. to 8 p.m. Eastern Time, Monday–Friday
For non-urgent calls, you can leave a message after hours. We will return your call the next business day.

Nurse on-call

24 hours / day – 7 days / week: 800-356-1204 Option 4

Ride Services

800-356-1204 or 317-630-2831
TTY/TDD: 800-743-3333
Hoosier Healthwise covers 20 one-way rides to doctor visits each year.

Website

www.mdwise.org

Co-pays

Package C: Ambulance – \$10 Drugs \$3 generic/\$10 brand-name
Package P: No copays

Case Management Services

We help you get the right health care services at the right time.

Please see the back of this page for more plan benefits □



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, bipolar disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), coronary artery disease (CAD), diabetes, hepatitis C, HIV/AIDS, hypertension, major depressive disorder, schizophrenia, substance abuse disorder (SUD), pregnancy and more

Educational Programs and Enhanced Services

Anthem rewards earn gift cards when you complete a health survey and certain preventive care visits.

Blue Ticket to Health Team up with the Indianapolis Colts and Anthem to get your well visit and win prizes.

New Baby New Life Rewards and support for pregnant members.

Boys and Girls Club memberships at no cost for ages 5–18 in grades K–12.

Allergy relief bedding or air filter At no cost with a case manager referral.

Health and wellness magazines at no cost.

Quitline – Kick the smoking habit programs to help you quit for good, including the Indiana Quitline (1-800-QUIT-NOW)

SafeLink cell phone with free smartphone, 1000 minutes a month, free data, unlimited texting, plus one-time bonus of 200 minutes.

Personal hygiene kits at no cost for youth or adults.

Pregnancy tests at no cost for members who consult with a pharmacist at select pharmacies.

Community health workers in-person help.

Home delivered meals after you have surgery or have a baby in the NICU

Secure member website features a member portal, free health library, and benefits, wellness, and information to help you find a doctor.

Email, texts and app options to keep you updated on member, educational, health and community outreach information.



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, behavioral health management, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV/AIDS, hypertension and hyperlipidemia, pediatric and adolescent disease management, pregnancy

CareSource Life Services Assistance with training skills, job counseling and placement to aid employment efforts (JobConnect). Includes rides to and from JobConnect coaching and training sessions.

Online wellness and disease management programs Instructional programs on a variety of topics

Women and Infants health care management program includes enhanced services and programs below:

Quit for Two helps you stop smoking during and after pregnancy, with incentives

Baby Basics month-by-month guide to a healthy pregnancy.

Babies First member rewards program that encourages timely prenatal, postpartum and well-baby care.

Every Little Step prenatal, postpartum and toddler gift boxes that include education materials and various samples.

Care4Moms Free mobile phone application (app) to help pregnant women learn about pregnancy, choose an OB-GYN, and connect to a 24-hour nurse advice line. When you answer a few easy questions, the app becomes a personal healthy pregnancy tool.

Text4Babies members get up to three weekly text messages, tailored to where you are in your pregnancy.

Free pregnancy tests Free pregnancy tests for members who consult with a pharmacist.

Medication therapy management Complete medication reviews so pharmacists can use your profile and history to help you get the right treatment.

Free Boys and Girls Club memberships (ages 6–18)

Free Girl Scout memberships (grades K–8)



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, behavioral health or depression, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure (CHF), coronary artery disease, diabetes, hepatitis C, hypertension, lead, HIV/AIDS, pregnancy and more

Educational Programs and Enhanced Services

My Health Pays® Rewards your healthy choices by earning rewards that can be used to help pay for everyday items at Walmart®, utilities, transportation, telecommunications (cell phone bill), childcare services, education and rent. **This card may not be used to buy alcohol, tobacco or firearms products.*

Indiana Quitline gives you free tools to stop using tobacco as well as earn My Health Pays® rewards for participation. Learn about ways to quit through our joint social media campaign on Facebook, Twitter and our blog.

Start Smart for Your Baby® and **Special Deliveries** connects pregnant members with an OB nurse care manager to help members have healthy pregnancies and earn additional My Health Pays® Rewards.

First Year of Life matches new moms with a nurse care manager to answer questions and help make sure babies are growing to be healthy and strong.

Children with Special Needs program offers a dedicated team of MHS doctors, nurses, social workers and care coordinators, specializing in the healthcare needs of children.

Healthy Kids Club is a free educational program for kids 12 and under. It features a personalized membership card and monthly e-newsletters with healthy recipes and fun activities.

MemberConnections® Explains your health coverage and connects you to other community resources.

Connections Plus® and **SafeLink** programs gives you a cell phone with free minutes and unlimited texting.

Website and secure member portal Complete the Health Needs Screening, see benefit information, choose a doctor or send a secure message to get questions answered quickly.



Health Management Programs

Asthma, attention deficit hyperactivity disorder (ADHD), autism spectrum disorder, chronic kidney disease, chronic obstructive pulmonary disease (COPD), congestive heart failure, coronary artery disease, depression, diabetes, hepatitis C, HIV/AIDS, hypertension, post-traumatic stress disorder (PTSD), pregnancy, schizophrenia, tobacco cessation

Educational Programs and Enhanced Services

SMOKE-free helps you stop smoking or chewing tobacco.

WEIGHTwise helps you lose or gain weight, or stay at a healthy weight.

HELPlink helps answer your questions about health, school, community services, and family problems.

WELLNESSchats offers events to help you learn about good health.

BLUEBELLEbeginnings gives you important information about pregnancy and motherhood and a free gift for your baby.

MS, BLUEBELLE'S club for kids offers special activities and mailings to help your kids make healthy choices.

TEENconnect helps pre-teens and teens get more involved in being healthy.

MDwise Rewards program gives you points and rewards for activities such as getting your yearly physical.

myMDwise member portal lets you view your account information online.

Health survey Help us help you. Complete a survey at MDwise.org or call us.

Special programs Help you and your family stay healthy.