



Telehealth Sustainability...Literacy, Virtual Care, and Technology

February 17, 2021

NOTE: All times are Eastern

9:00-9:15am	Welcome and Program Goals Becky Sanders, Program Director, UMTRC
9:15-9:45am	Telehealth Sustainability – Becky Sanders/Deena Dodd
9:45-10:15	Patient / Provider Resources & Health Literacy – Joe Ulrey Success Stories/Videos – Caroline Yoder
10:15-10:30am	Bio Break
10:30-11:30am	Policy and Reimbursement – Becky Sanders Medicare, Medicaid, Private Insurance, and COVID-19 Waivers
11:30-12:00pm	Needs Assessments, Consent, and EMRs – Becky Sanders Establishing Patient-Provider Relationships and Seeing Patients from their homes
12:30-1pm	Lunch Break
1:00-1:30pm	Overcoming Broadband Barriers – Ally Orwig
1:30-2:00pm	Advocacy – Deena Dodd
2:00-3:00pm	Webside Etiquette and Document Cameras – Becky Sanders Lighting, Backgrounds, Distractions
3:00-3:15pm	Bio Break
3:15-4:15pm	CCM & RPM – Caring for Patients in their Homes – Cam Hilt
4:15-4:30pm	Wrap-Up / Final Questions / Evaluation