HCF-16 Service Provider Questions & Answers

Answers provided in red.

1. We have a question regarding the Four County (4C) sites. Their request seems contradictory. Do they want each site quoted back to #16074 as a WAN or do they want DIA? I believe they only want DIA at #16074 but then it doesn't make sense to me that each site is asking for IP addresses.

   They currently have all sites circling back to #16074 and intend to keep it that way. They currently have an ethernet network (private circuit) that these locations are all on. The location at 1000 N. Broadway in Peru also has an Internet circuit in addition. Internet is shared to the remaining locations listed from the Peru location (Internet Ingress/Egress).

2. Is Greene County General Hospital
   HCP #: 18420, 92557, 37371, 37379, 44590, 37292 & 116723
   Where they list a minimum of 10 Gbps and 1 Gbps, is that requirement for Dedicated Internet Access or Broadband Internet?
   Are they specifically requesting quotes for 1 Gbps and 10 Gbps, or would they like us to provide additional bandwidth options as well? I see minimum listed.

   For the hospital's 10 Gbps circuit, they currently use broadband and would consider either DIA or broadband. For all clinic locations, we specified 1 Gbps with broadband in mind, but they would also be open to considering DIA circuits.

   They are requesting 1 gbps and 10 gbps bids. However, you may provide quotes for *higher* speeds if you wish.

3. Henry Community Health
   HCP #: 69781, 37277, 11333, 25770, 52309 & 25762
   For the Internet Connection listed for these HCPs, should these all be quoted as Dedicated Internet Access, or are they requesting Broadband Internet?

   The HCP wants symmetrical services, so please quote whatever equivalent service can provide symmetrical speeds.

4. Putnam County Hospital
   HCP #: 37296, 16765, 132260 & 37298
   For the 300 Mbps and 1 Gbps Ethernet connections, do these need to be point-to-point, point-to-multipoint, or a meshed configuration? Private network connections ultimately connect back to the main location, so I want to make sure we quote the correct network design.

We do not offer symmetrical broadband for these locations, but we do have a symmetrical fiber Internet option available. Would they be open to receiving a quote for that service as their backup Internet connection?
The HCP needs point to multipoint or a star topology as their (3) remote sites connect back to the hospital and vice versa. The remotes then traverse the hospital network to gain access to the Internet.

5. RFP mentions TDM services (DS-1 / DS-3 / OC-n). Will this be an actual requirement along with ethernet service? Can we provide Ethernet services via fiber only?

   Yes, you can quote Ethernet via fiber only. Equivalent services are always eligible for quotes.

6. For these two locations, I see the A-side address. Could you please share the Z-side addresses?

   135475 IHC Bedford (Indiana Health Centers)
   2415 Mitchell Road, Suite C
   Bedford, IN 47421

   64439 IHC Owen County (Indiana Health Centers)
   35 Bob Babbs Dr,
   Spencer, IN 47460

   These two sites are not requesting point-to-point. Just Standard ISP Circuits.